



## Rowan Helping Ministries

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### Financial Services Rowan Helping Ministries:

- Utility disconnections (electric, water, and natural gas)
- Eviction notices
- First month's rent
- Heating fuel
- Medication
- Dental Extractions

**Rowan Helping Ministries is NOT able to assist with:** Bankruptcy, mortgage, eyeglasses, gasoline, cable/satellite bills, car insurance payment, car repairs, medical bills, cellular phones, motel/hotel payments, child care/daycare, internet bills, credit card payments, redemption of NSF checks, electric accounts that are EP (Energy Protection), transportation, and anything that fails to qualify as Necessity of Life.

### What to expect.

To request financial assistance, please click the Financial Assistance Application link on our [web page](#). After your application has been received, a staff member or volunteer will contact you via phone and interview you.

- Please be prepared to explain what created your crisis and to discuss all household income and expenses.
- Our agency may require that you or others in your home search for work or apply for other benefits to improve your situation before we offer assistance.
- We may also require you to access services at another agency before being interviewed, if we believe they can better meet your needs.
- Our agency cannot guarantee that if you are interviewed, you will be offered assistance.
- If you are approved for financial assistance, all checks are mailed to directly to the vendor.

### Documents that may be requested.

- Picture ID for each household member over the age of 18 years old (driver's license, passport, etc.)
- Proof of all household income.
- Expense receipts for the circumstance you identify as creating your crisis. (Ex: car repair, home repair, etc.)
- Utility disconnect notice if requesting utility assistance. The account must be in the name of someone residing in the home.
- Court eviction notice if requesting rental assistance. Rowan Helping Ministries only pays rent to the actual property owner and this information is verified on the Rowan County GIS.